



EnrollRI FAQs – Students and Families

How do I pre-register myself or my child for Spring '21 ACN courses using the new EnrollRI platform?

Please visit the EnrollRI website (EnrollRI.org/acn) or the [RIDE All Course Network website](#) for detailed resources on how high school students and parents of students in grades K-8 can create an account and pre-register for courses.

Should students use a school or personal email address to create their EnrollRI account?

Students should use a non-school email address so they can use the same account throughout their entire K-12 career, and so they don't get blocked by school email filters.

Is the ACN family portal on EnrollRI available in different languages?

Yes. The tool is translated via Google translate.

How many courses can I/my student enroll in?

Students can pre-register/apply to as many courses are available for their grade level. However, students can only be enrolled in 2 courses at a time in the Fall and Spring and 1 course in the summer. Yearlong courses count as 1 course in the spring, and one course in the fall. All pre-registrations must be approved by a school member in order to be enrolled.

Will students who already pre-registered for yearlong or Spring '21 courses via Go Sign Me Up see their information in the new system?

Yes, as long as students create accounts with the same email addresses that they used in Go Sign Me up, they will see the information for Spring '21 in Enroll RI. These students should have also received an email from RIDE to remind them of their usernames.

Why are courses listed as "enrollment closed" on Go Sign Me Up?

As we move to the EnrollRI platform for Spring '21, Go Sign Me Up is to be used for **browsing** course options only. To **pre-register** for courses, please visit EnrollRI.org/acn and click on "Register for Spring 2021 Courses."

I just pre-registered myself or my student for a course with open spaces. Why am I on the "waitlist?"

Upon pre-registration, all students are placed onto that course's waitlist. Once the student's approver (principal for elementary, guidance counselors for middle and high schools) approves their registration, they will be enrolled in the course. The enrollment takes place once per day, so it may take up to 24 hours after approval to be enrolled in a course.

My student's pre-registration has not been approved, what do I do?

Reach out to your school to determine if the pre-registration has been declined or your school point of contact has not had a chance to review. School points of contact can provide information about if a pre-registration has been declined.

Who is my school's point of contact?



School points of contact are usually principals for elementary schools and guidance counselors for middle and high schools. See the "Questions and Contact Information" on [RIDE's ACN website](#) for a list of school contacts in RI.

Are ACN courses added to high school transcripts?

Schools and districts may vary in how they grant credit, but academic courses taken through the ACN will show up on high school or post-secondary transcripts, depending on the course. Enrichment courses are not credit-bearing. Elementary students may only take enrichment courses.

What is the registration period for enrichment courses?

For enrichment courses, the registration deadline is the day before the beginning of the course.

Will students who do not meet the prerequisites for a course be able to register for that course?

Students have to indicate that they meet the requirements for the course, so they will not be able to enroll if they do not meet the requirements.

What does it mean if a course is "asynchronous?"

If a course is asynchronous, that means that students are not required to "log in" to class at a particular time. Materials will be available online and students will be able to access it at their convenience.

If siblings/students in the same household want to take the same ACN virtual course and will be logging on using the same computer, do they both need to register for the course?

Yes, in order to ensure accurate record-keeping and distribution of materials, all students who would like to take a course must register for it in the EnrollRI system.

Do non-public school students have access to ACN opportunities?

Yes, limited seats are available for private, parochial, and home school students at RIDE's discretion. These students will be approved in the system by the RIDE team.

Will ACN expand to offer summer courses?

Yes, the ACN will have courses available for Summer 2021. Please stay tuned for more information.

Who should I contact if I have questions?

Please visit the EnrollRI website ([EnrollRI.org/acn](https://enrollri.org/acn)) or the [RIDE website](#) for more information. If you still have unanswered questions, reach out to helpenrollri@ride.ri.gov with platform/registration questions or acn@ride.ri.gov with ACN program questions.